



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
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Mr. S. H. Dworetsky
AT&T Corp.
Room 2A-207
One AT&T Way
Bedminster, NJ 07921

MAILED

JUL 05 2005

Technology Center 2100

In re Application of: BROWN, et al.
Application No. 09/994,772
Filed: November 28, 2001
For: CORRELATING INFORMATION
BETWEEN INTERNET AND CALL CENTER
ENVIRONMENTS

DECISION ON PETITION
UNDER 37 CFR § 1.181 TO
WITHDRAW HOLDING
OF ABANDONMENT

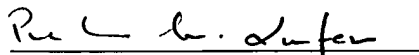
This is a decision on the petition under 37 CFR § 1.181 to withdraw the holding of abandonment of the above-identified application filed 18 January 2005.

The application was held abandoned for failure to timely pay the required issue fee and publication fee, if applicable, within the statutory period of three months from the mailing date of the Notice of Allowance (04 August 2004). A Notice of Abandonment was mailed 20 December 2004.

The Notice of Allowance mailed 04 August 2004 and the Notice of Abandonment mailed 20 December 2004 both contained an incorrect correspondence address. Accordingly, these communications are hereby VACATED. The petition is **GRANTED**.

The Office regrets any inconvenience caused by the incorrect correspondence address.

The application is being forwarded to the Technology Center support staff for (1) correction of the correspondence address (the correct correspondence address being Mr. S. H. Dworetsky, AT&T Corp., Room 2A-207, One AT&T Way, Bedminster, NJ 07921) and (2) remailing of the Notice of Allowance.



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